

## Support Worker

Location: Branston Court, 95 Panmure Street, Glasgow, G20 7SJ

Grade: SCP 19-22 (£21,427-£23,194 per annum)

### Job Purpose

Branston Court provides 24-hour support and accommodation for Glasgow's young people. We offer a safe environment for 22 young people, many of whom have experienced significant tough times in their lives

Our Support Workers help to end homelessness through providing a high-quality support service for Glasgow's young homeless individuals transitioning from temporary to permanent or other suitable long-term accommodation.

### Role and Responsibilities

- Actively practicing person-centred planning and unconditional positive regard.
- Taking a Psychologically Informed Environment (PIE) approach.
- Arranging and facilitating key work meeting to develop and review support plans in collaboration with the people we support to meet their individual needs both within the service and out with.
- Developing life skills with the people we support, including how to maximise income, involvement in meaningful activities, budgeting, shopping, cooking and any other skills that aid to independence.
- Advocating on behalf of the people we support.
- Assist the people we support to engage and integrate into the local community and become active citizens.
- Utilising support plans to record and assess the progress of the people we support.
- Having detailed knowledge of other relevant services; signposting or referring the people we support when required.
- Maintaining a safe environment for the people we support, colleagues and others.
- Undertaking household duties to maintain the accommodation to a high standard.
- Planning, implementing and developing workshops or programme activities with the people we support.
- Compiling and reviewing risk assessments.

- Promoting involvement in the improvement and development of the service by the people we support.
- Represent Right There to other agencies or services including Local Authority, Social Work, Housing Services and other relevant services.
- Actively contribute to your service and the organisations development and improvement.
- Participate in team meetings.
- Attend and participate in training and share learning experiences.
- Engage in reflective practice.
- Feedback on the review of organisational policies and procedures and local guidelines.
- Promote and represent Right There services positively.
- Strive for continuous personal and professional development.
- Engage with any organisational initiatives or working groups such as NHS Healthy Working Lives, Investors in People, the LGBT Charter, etc.

Right There strives for best practice within social care and expects all staff to adhere to:

- Right There's policies and procedures.
- Scottish Social Services Council (SSSC) Codes of Practice.
- Health and Social Care Standards (My Support, My Life).
- Health & Safety legislation and practices.
- Register with any required government bodies and ensure memberships is updated and any attributed costs are paid for.

## **What we expect from you**

Our values make us who we are and define our actions and behaviours every day. We'd expect the post-holder to uphold and represent our organisation in a way that reflects our values and person-centred way of working.



## What you can expect from us

We value our staff as our greatest asset and will provide the following working conditions:

- The post holder will report to the Senior Support Worker and through them to the Service Manager.
- Your normal working hours are 39 per week on a shift rota system to ensure 24-hour service provision and provide adequate level of support to the services.
- You may be required to work such other place as the organisation may reasonably require from time to time.
- Annual leave entitlement of 234 hours holiday (equivalent to 6 weeks) pro rata per year in the first year rising to 312 hours (equivalent to 8 weeks) pro rata per year in the second. This includes public holidays
- All appointments are subject to a minimum of a 12-week probationary period
- You will be automatically enrolled into the People's Pension following successful completion of your probationary period, provided you meet the auto-enrolment criteria
- It is the nature of the work of Right There that tasks and responsibilities are, in many circumstances unpredictable and varied. All employees are, therefore, expected to work in a flexible way when the occasion arises.



